



# Advanced WABA Panel

WhatsApp Business API Platform

## Installation & Usage Guide

- ▶ Bulk WhatsApp Campaigns & Scheduling
- ▶ AI-Powered Chatbot (Flowise AI)
- ▶ Multi-Vendor SaaS Platform
- ▶ Stripe + Razorpay + UPI Payments
- ▶ Team Collaboration & Permissions
- ▶ Template & Contact Management
- ▶ API & Webhook Integration
- ▶ White-Label Branding & Themes
- ▶ Auto-Installer (2 Minute Setup)
- ▶ Meta Cloud API V25 Ready



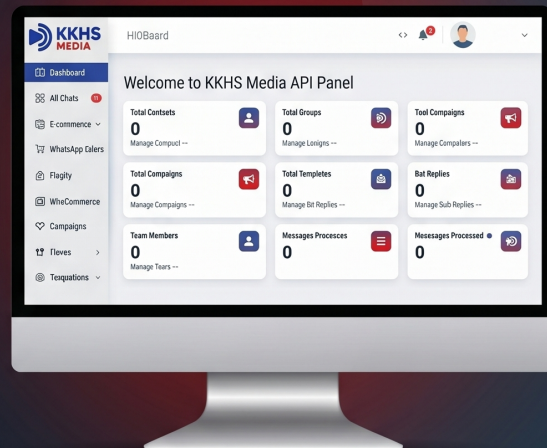
## Meta Verified WhatsApp API Panel For Your Business

Boost your business with a powerful WhatsApp API Panel



## Meta Verified Service Provider


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- ✓ Personalized Messaging
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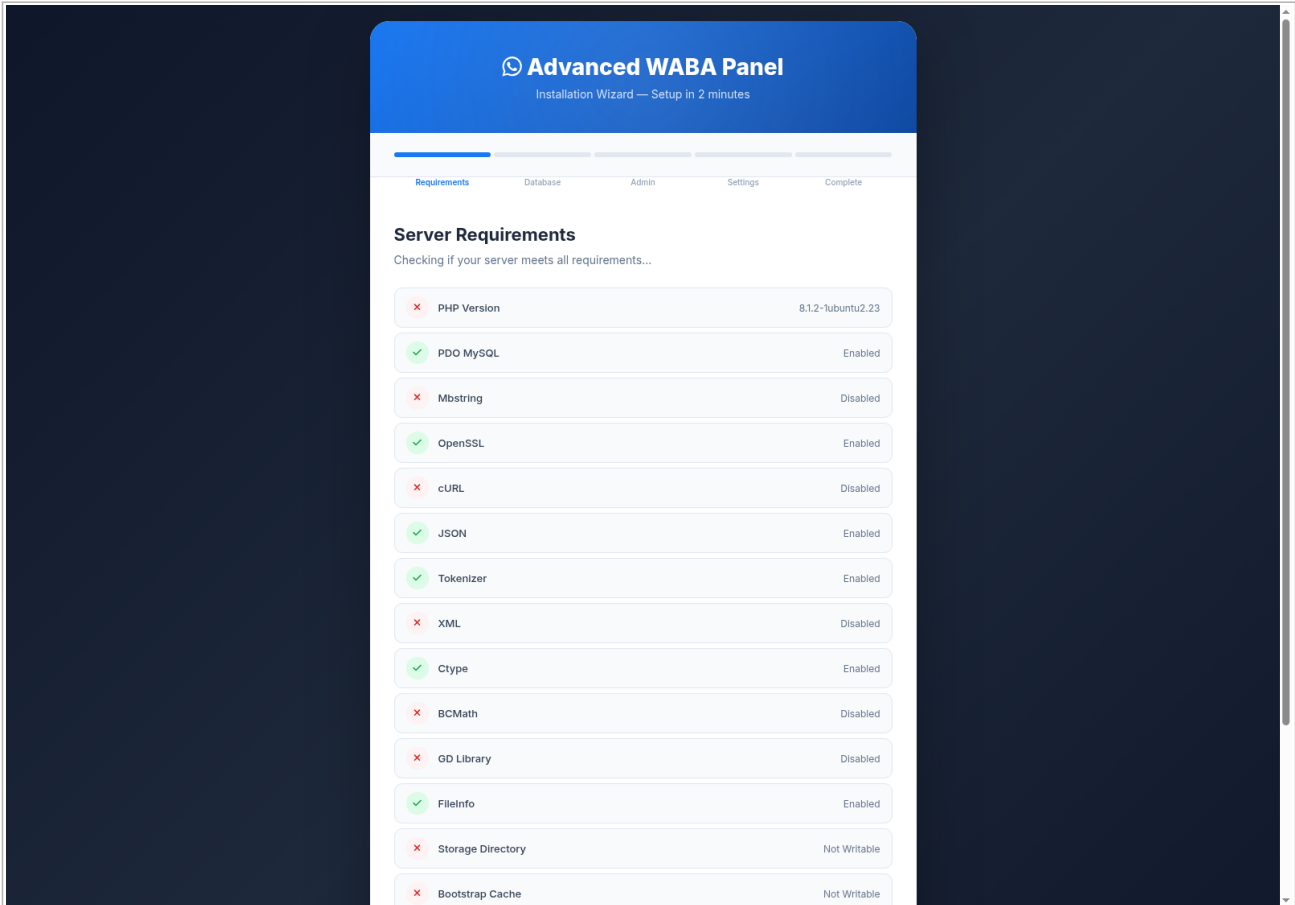
# 1. Installation Guide (Auto-Installer)

Database automatically create hota hai! Customer ko manually MySQL database banana nahi padega. Wizard khud handle karega.

Humara Auto-Installer Wizard se aap sirf 2 minute mein panel install kar sakte hain. Files upload karo hosting pe, browser mein yourdomain.com/installer/ open karo, aur wizard follow karo. 5 simple steps mein sab setup ho jayega.

## Step 1 Server Requirements Check

Wizard automatically check karta hai ki aapke server pe sab required software installed hai ya nahi. PHP 8.2+, MySQL, PDO, OpenSSL, cURL, Mbstring, Tokenizer, XML, BCMath, GD Library - sab verify hota hai. Agar koi missing hai to red cross dikhega aur fix karne ka instruction milega.



Step 1: Server Requirements - Har extension ka status dikhta hai (Green = OK, Red = Fix needed)

## Step 2 Database Configuration (Auto-Create)

Database details enter karo: Hostname (usually localhost), Database Name, Username, Password. Agar database exist nahi karta to wizard AUTOMATICALLY create kar dega. Shared hosting pe agar auto-create fail ho to cPanel se pehle database bana lo - wizard batayega.

Auto-Create Feature: Agar database exist nahi karta, wizard "CREATE DATABASE" command run karega. Customer ko phpMyAdmin ya cPanel jaane ki zarurat nahi!

## Step 3 Admin Account Setup

Apna admin email aur password set karo. Ye aapka main Super Admin login hoga. Isse aap pura panel control karoge - vendors add, plans create, settings change, payments manage - sab yahi se hoga.

## Step 4 Business Settings

Business name dalo (jo dashboard pe dikhega), WhatsApp number set karo, timezone select karo. Ye sab baad mein Admin Panel > Settings se bhi change kar sakte ho.

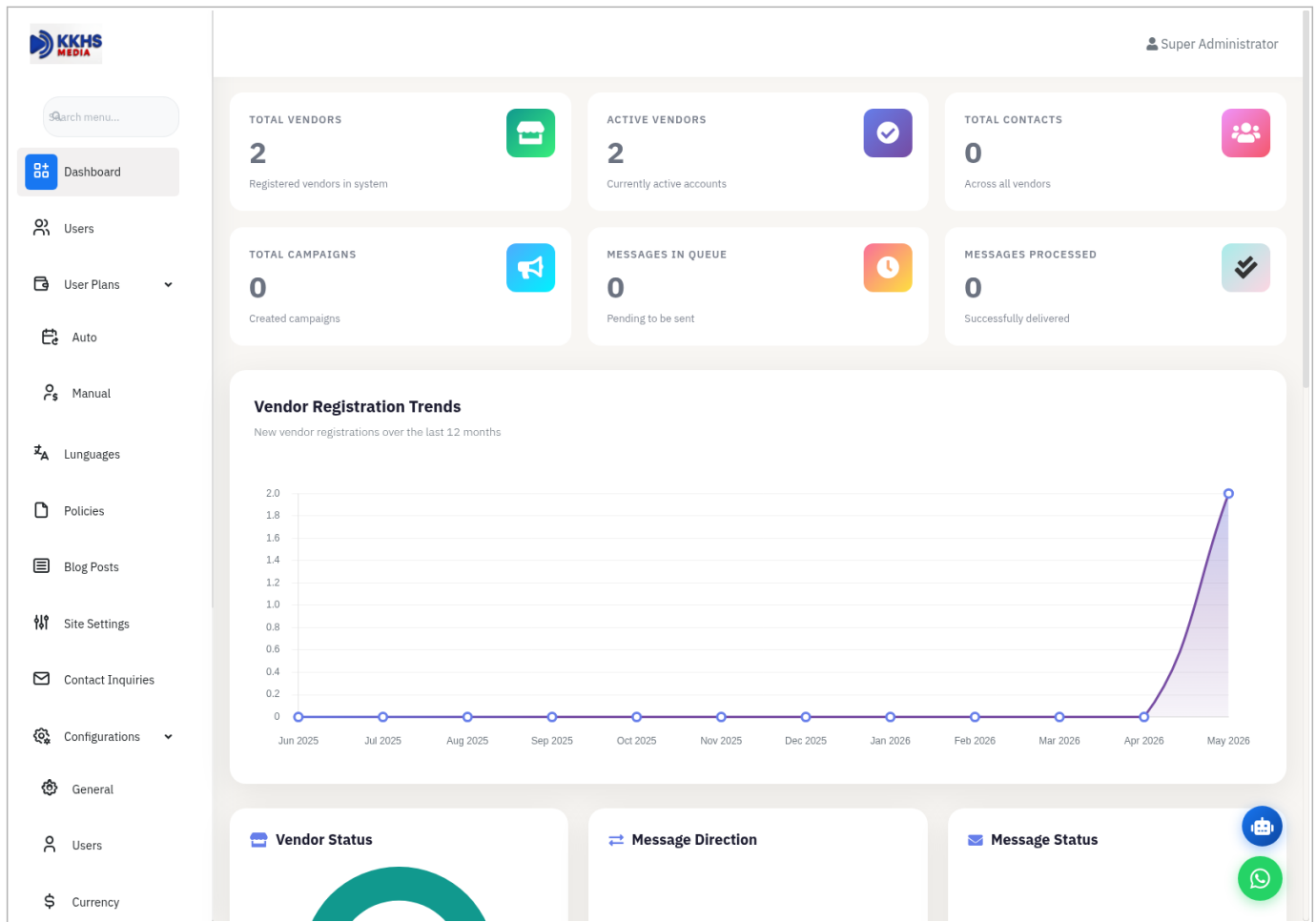
## Step 5 Installation Complete!

Wizard 56 database tables create karega, .env file configure karega, admin user banayega, aur license activate karega. 30 seconds mein sab done! Automatically dashboard pe redirect ho jaoge. Installation ke baad /installer/ folder delete karna recommended hai security ke liye.

Important: Installation ke baad installer/ folder delete kar dein. Ye security best practice hai.

## 2. Super Admin Dashboard

Login karne ke baad ye Dashboard dikhega. Yahan se aap pura platform monitor kar sakte hain - kitne vendors register hue, kitne contacts hain, kitni campaigns chali hain, kitne messages process hue hain. Graph mein last 12 months ka data dikhta hai.



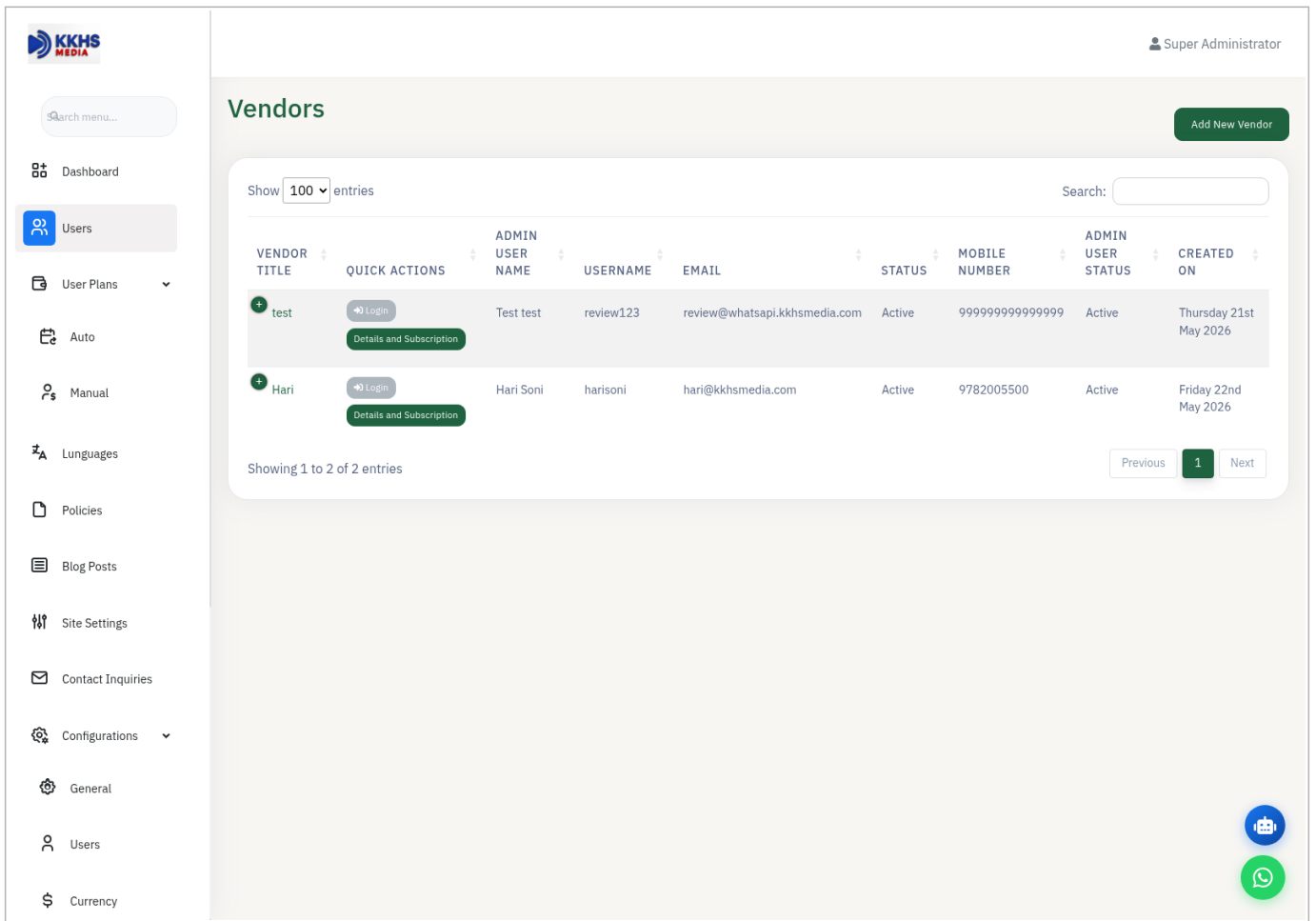
REAL Admin Panel - Super Admin Dashboard with KKHS Media branding, Vendor & Message Stats

### Dashboard mein kya kya dikhta hai:

- Total Vendors - Kitne businesses register hain aapke platform pe
- Total Active Vendors - Abhi kitne active hain (paid + free)
- Total Contacts - Sab vendors ke WhatsApp contacts ka total
- Total Campaigns - Kitni marketing campaigns run hui hain
- Messages in Queue - Abhi kitne messages pending hain send hone ke liye
- Messages Processed - Total kitne messages successfully deliver hue
- New Vendor Registrations - Last 12 months ka chart + recent vendors list

### 3. Vendor Management (Multi-Tenant)

Ye SaaS platform hai - aap multiple businesses (vendors) ko apna WhatsApp panel de sakte hain. Har vendor ka apna isolated account hota hai - apne contacts, campaigns, chat, bot - sab alag. Aap admin se vendors add, edit, delete, login-as kar sakte hain.



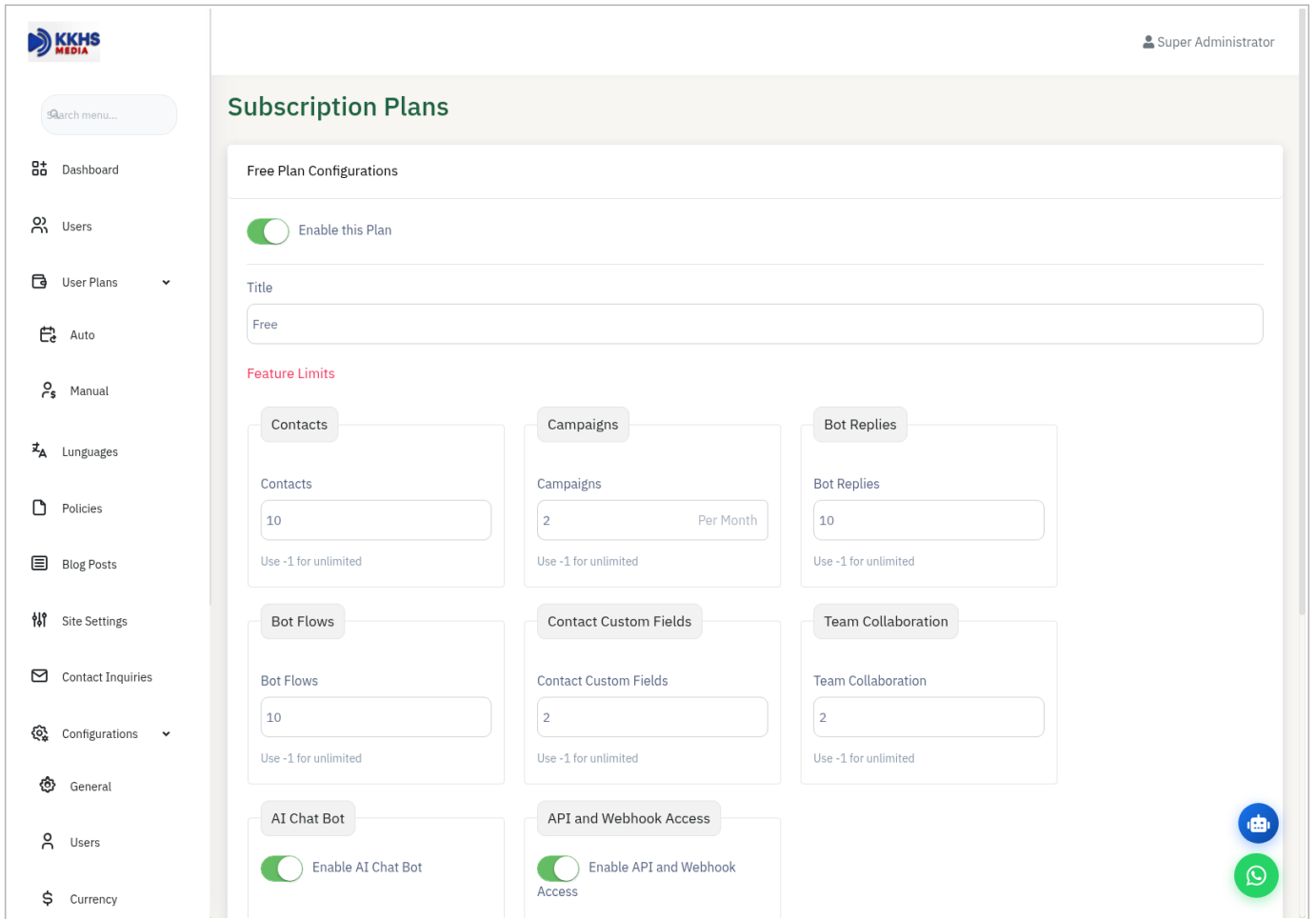
REAL Admin Panel - Vendors Management with Add/Edit/Login-As options

#### Vendor Management Features:

- Add New Vendor button se manually vendor create karo (ya vendor khud register kar sakta hai)
- Quick Actions: Login as Vendor (unke dashboard mein jao), Edit details, View profile
- Search & Sort: Name, email, username se filter karo. 100 entries per page
- Status Control: Active/Inactive toggle. Inactive vendors login nahi kar sakte
- Subscription: Har vendor ka plan dikhta hai (Free/Starter/Pro/Enterprise)
- Recurring Payments: Stripe aur Razorpay se automatic monthly/yearly debit

## 4. Subscription Plans & Billing

Admin panel se custom subscription plans create karo. Free, Starter, Pro, Enterprise - jo chahein wo plans banao. Har plan mein contacts limit, campaigns limit, bot replies limit, team members limit set karo. Vendors inme se choose karke subscribe karenge.



The screenshot shows the 'Subscription Plans' configuration interface. On the left is a sidebar menu with options like Dashboard, Users, User Plans, Auto, Manual, Languages, Policies, Blog Posts, Site Settings, Contact Inquiries, Configurations, General, Users, and Currency. The main content area is titled 'Subscription Plans' and shows 'Free Plan Configurations'. It includes a toggle to 'Enable this Plan', a 'Title' field set to 'Free', and a 'Feature Limits' section with various settings:
 

- Contacts:** 10 (Use -1 for unlimited)
- Campaigns:** 2 Per Month (Use -1 for unlimited)
- Bot Replies:** 10 (Use -1 for unlimited)
- Bot Flows:** 10 (Use -1 for unlimited)
- Contact Custom Fields:** 2 (Use -1 for unlimited)
- Team Collaboration:** 2 (Use -1 for unlimited)
- AI Chat Bot:** Enable AI Chat Bot (checked)
- API and Webhook Access:** Enable API and Webhook Access (checked)

 At the bottom right of the panel are icons for WhatsApp and Telegram. The user is identified as 'Super Administrator'.

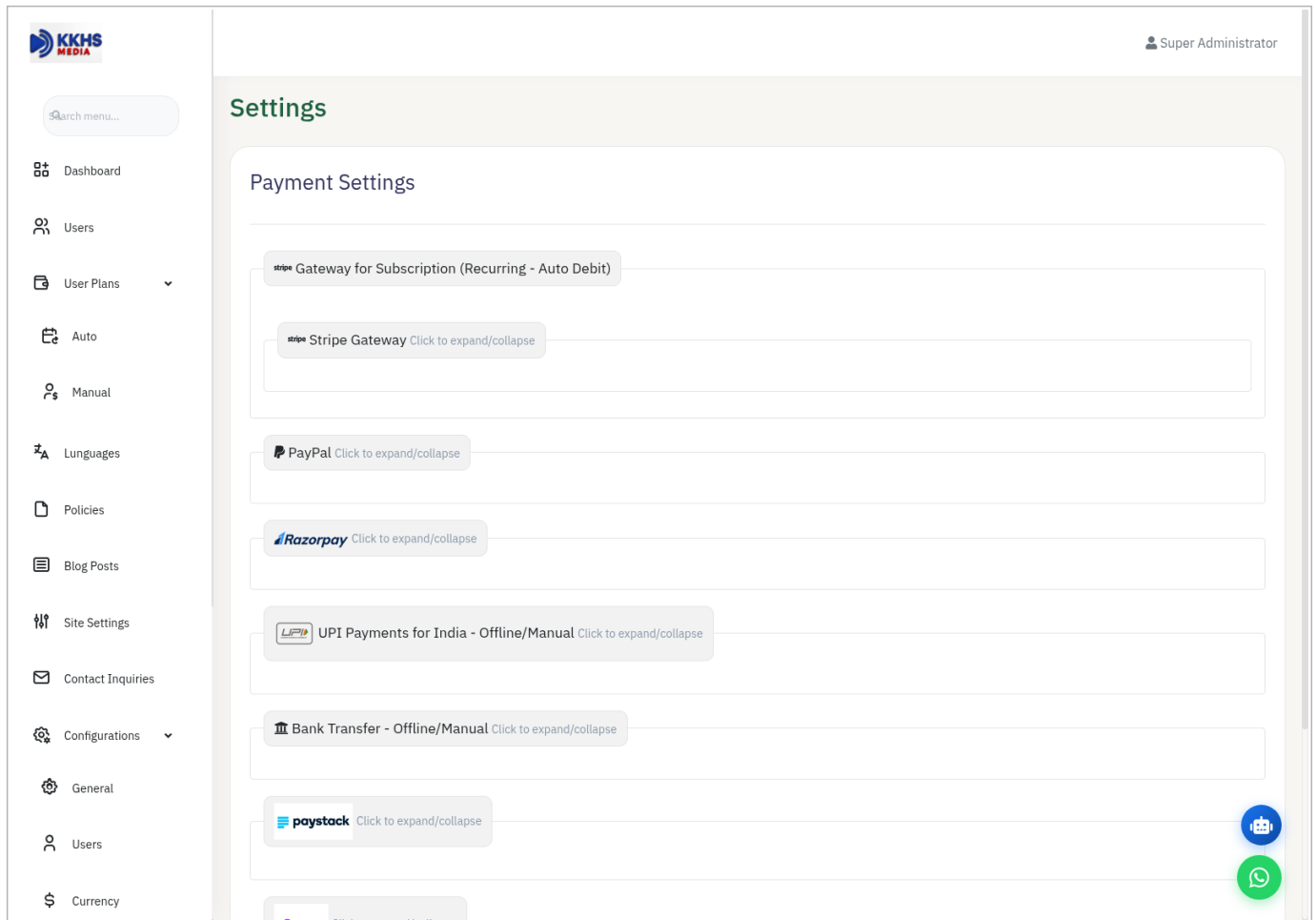
REAL Admin Panel - Subscription Plans: Free, Plan 1, 2, 3 with Feature Limits

### Plan mein kya kya set kar sakte ho:

- Contacts Limit - Ek vendor kitne contacts rakh sakta hai (500/2000/Unlimited)
- Campaigns per Month - Monthly kitni campaigns bhej sakta hai (20/50/Unlimited)
- Bot Replies - AI bot kitne auto-replies de sakta hai (10/50/Unlimited)
- Bot Flows - Kitne chatbot flows bana sakta hai
- Custom Fields - Contact ke extra fields (like City, Order ID, etc.)
- Team Members - Kitne agents/staff add kar sakta hai
- AI Chatbot Access - Enable/Disable per plan
- API & Webhook Access - Developer features on/off per plan

## 5. Payment Gateways Setup

Multiple payment gateways supported hain - Indian aur International dono. Stripe (recurring auto-debit), Razorpay (India ke liye best), PayPal, UPI (manual/offline), Bank Transfer, PayStack, YooMoney, PhonePe - sab configure kar sakte hain Admin > Payment Gateways se.



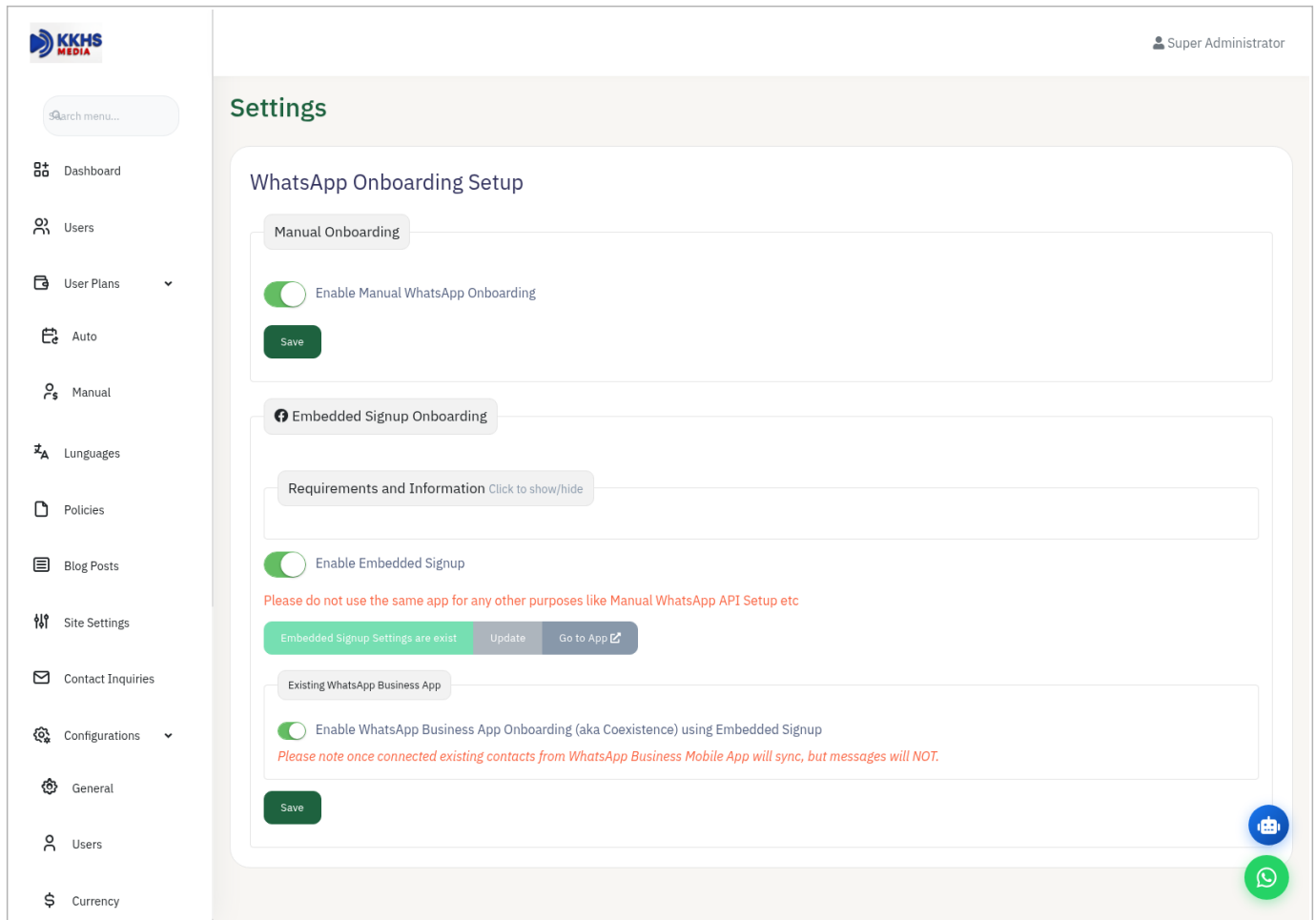
REAL Admin Panel - Payment Settings: Stripe, Razorpay, PayPal, UPI, Bank Transfer, PayStack

### Supported Payment Methods:

- Stripe Gateway - International cards + recurring subscriptions (auto-debit monthly/yearly)
- Razorpay - India ke liye best: Cards, UPI, Netbanking, Wallets + recurring
- PayPal - International payments accept karo
- UPI (Offline/Manual) - Customer UPI se pay kare, admin manually verify kare
- Bank Transfer - NEFT/IMPS offline payments + manual verification
- PayStack - African payments ke liye
- PhonePe - Indian mobile payments

## 6. WhatsApp Business API Setup

Panel mein 2 tarike se WhatsApp connect hota hai: (1) Manual Onboarding - Vendor khud Meta Developer account se API credentials dalta hai. (2) Embedded Signup - One-click WhatsApp Business signup directly panel se, bina Meta portal jaaye. Dono options admin se enable/disable kar sakte hain.



REAL Admin Panel - WhatsApp Onboarding: Manual + Embedded Signup with Toggle

### WhatsApp Setup Process:

- Manual Onboarding: Vendor Meta Business Manager se Phone Number ID, WABA ID, Access Token copy karke panel mein paste karta hai
- Embedded Signup: Vendor sirf "Connect WhatsApp" button click karta hai, Facebook login karta hai, phone verify karta hai - done! Sab automatic
- Coexistence Mode: Existing WhatsApp Business App ke number bhi connect ho sakte hain
- Multiple Phone Numbers: Ek vendor multiple WhatsApp numbers use kar sakta hai
- Meta Cloud API V25: Latest version supported - fast, reliable, all features

## 7. Campaign Management & AI Chatbot

WhatsApp campaigns se bulk messages bhejo - promotional, transactional, follow-up sab. Templates Meta se approve karao aur phir thousands of contacts ko ek click mein message bhejo. AI Chatbot se 24/7 auto-reply karo - order status, product info, appointment booking sab automate.

### Campaign Features:

- Template Campaigns: Meta-approved templates use karke bulk messages (images, videos, documents attach)
- Non-Template Campaigns: 24-hour window contacts ko bina template ke message bhejo
- Schedule Campaigns: Date & time set karo, automatically bhej jayega
- Campaign Analytics: Sent, Delivered, Read, Failed - sab track karo
- Campaign APIs: Apne CRM se directly campaigns create/abort/status check karo

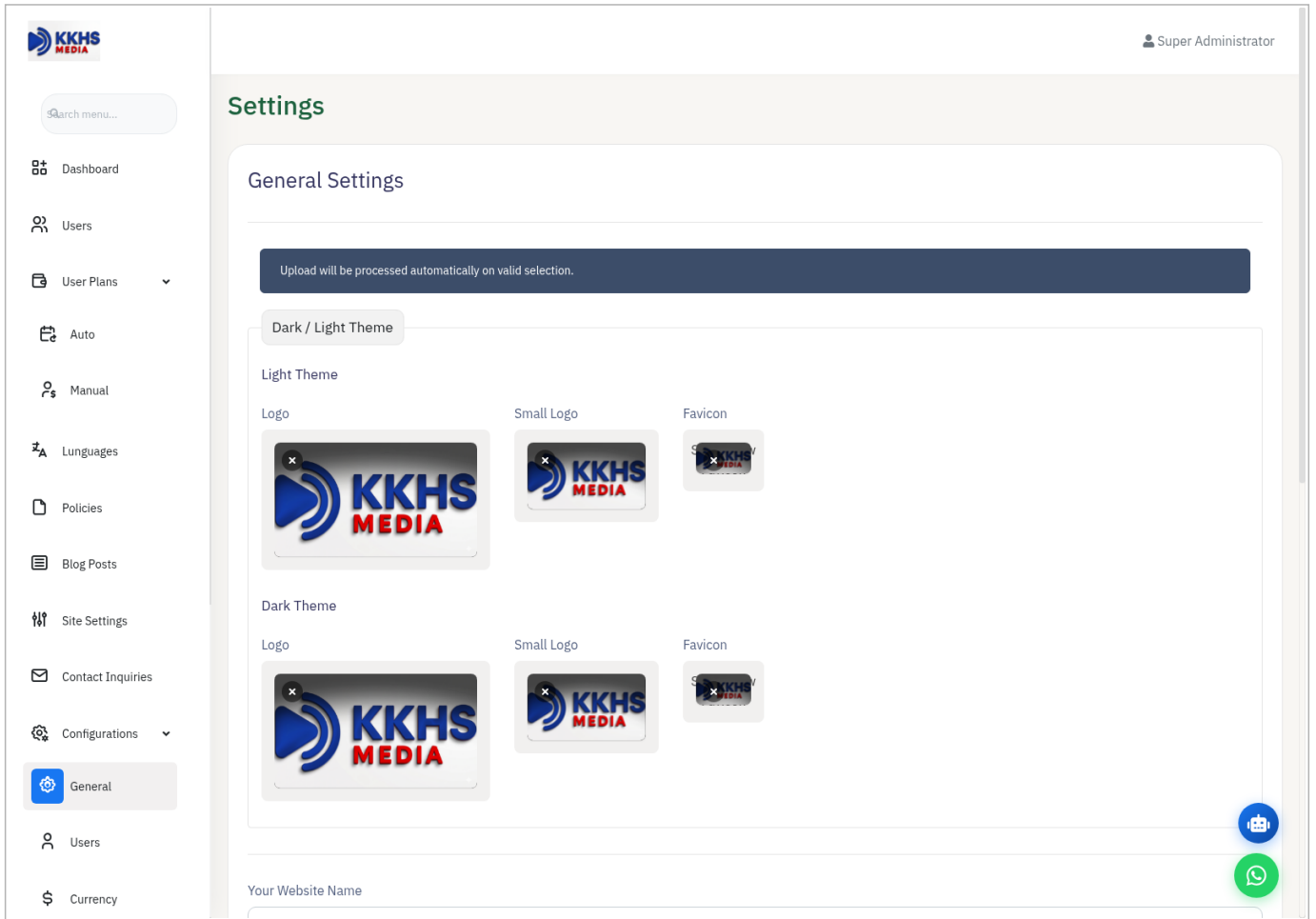
### AI Chatbot Features:

- Flowise AI Integration: Complex conversation flows banao - drag & drop
- Bot Flow Builder: Visual editor se chatbot logic design karo
- Working Hours: Office hours ke baad auto-reply "We will get back to you"
- Smart Actions: Bot automatically team member assign kare, labels lagaye, AI start/stop kare
- Summarized Conversations: AI previous chat padh ke context-aware reply deta hai
- Human Handoff: Complex query pe bot automatically human agent ko transfer kare

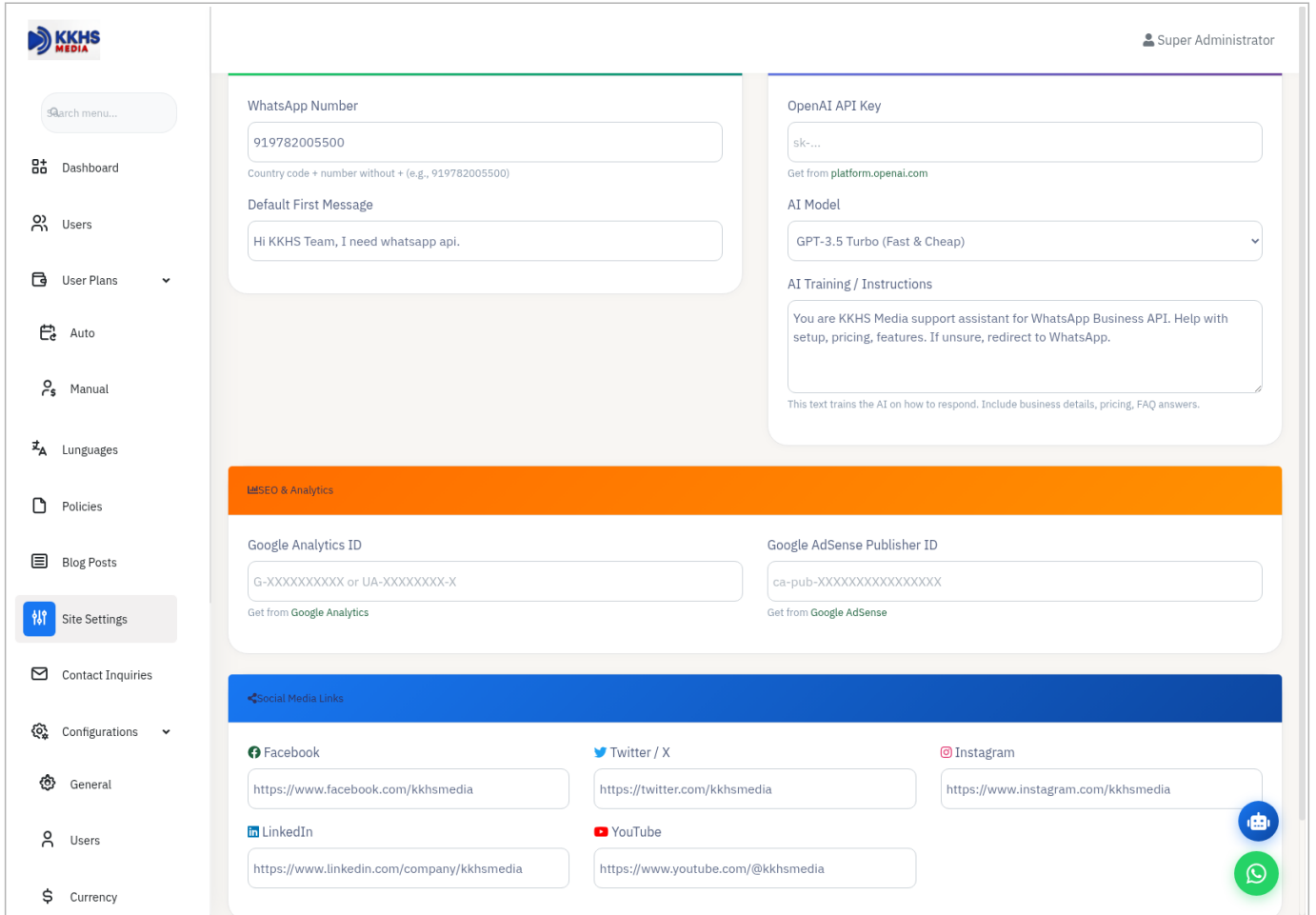
## 8. Settings, Branding & API

### White-Label Customization:

Pura panel apni branding ke hisaab se customize karo. Logo change karo (light + dark theme), favicon set karo, custom colors apply karo, domain point karo - customers ko lagega ye aapka khud ka product hai. Multi-language support bhi hai - Hindi, English, Arabic, Spanish sab available.



REAL Admin Panel - General Settings: Logo, Theme, Branding, Contact Details



REAL Admin Panel - Site Settings: WhatsApp Config, AI Chatbot, SEO, Social Media

## API & Webhook Integration:

Developer-friendly APIs se apne existing CRM, e-commerce, ya kisi bhi tool ko connect karo. Real-time webhooks se events catch karo.

- Campaign APIs: Create campaign, list campaigns, get status, abort campaign
- Contact APIs: Add/update/delete contacts, import CSV, assign teams
- Message APIs: Send message, get status, marketing messages lite
- Group & Label APIs: Manage contact groups, tags, labels programmatically
- Webhook Events: Contact created, contact updated, message received, campaign completed
- Automation APIs: Start/stop AI bot per contact, assign team member via API

## Other Admin Features:

- Translations: Multi-language support, admin se translations manage karo
- Pages: Custom landing pages banao (Privacy Policy, Terms, etc.)
- Email Configuration: SMTP setup for notifications, welcome emails, password reset
- Social Login: Google + Facebook login enable karo vendors ke liye
- Addons: Extra features install karo (Embedded Signup, AI Bot, etc.)
- Local Files & Media: Server pe uploaded media manage karo

## 9. Support & Contact

Installation ya usage mein koi bhi problem ho to directly contact karo. Hum puri help karte hain - setup se lekar customization tak.

### KKHS Media Private Limited

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